

ONE PAGE STRATEGIC PLAN

VALUES (what we believe in)

We believe in:

- Lifelong learning
- Equal access for all
- Fostering relationships
- Responsibility
- Freedom to seek, receive and share information

PURPOSE (why we are here)

The Downers Grove Public Library is a place for everyone to discover, grow, play and learn.

CORE SERVICES (what we do)

In keeping with our Values and Purpose, we will:

- Develop and maintain up to date collections
- Present a variety of programs for all ages
- Deliver stellar customer service
- Provide instruction, guidance, and access to digital and physical resources
- Offer spaces for meeting, studying, creativity and fun

STRATEGIC FOCUS (how we focus our values and purpose to deliver core services)

We will:

- Excel in delivering service and managing community resources
- Engage with our community and the world
- Empower individuals at all ages and stages of life
- Evolve with our changing community